

The background image shows a scene of significant destruction. On the left, a multi-story concrete building stands with many of its windows missing and its structure exposed. To the right, a large, chaotic pile of rubble, consisting of broken concrete blocks, bricks, and debris, rises up. Several people, some wearing hard hats and safety vests, are standing on the rubble pile, looking towards the damaged building. A yellow excavator is partially visible on the right side of the rubble. The sky is a clear, bright blue.

THE MISSION IS VENEZUELA **EMERGENCY** 2026

**THE EARTH SHOOK.
THE MISSION BECAME ONE.**



Thank you to all who stood with us and made this possible.

This report begins with a simple, yet deeply necessary word: **thank you.**

Thank you to those who chose to be present when they were needed most. To those who placed their time, skills, resources and generosity at the service of others.

Over these weeks, we witnessed how volunteers, educational communities, parishes, social works, companies, organizations, donors, partners and so many anonymous people forged an extraordinary network of solidarity.

Once again, we understood that a humanitarian response is not built with resources alone. It is built with trust, coordination, generosity and commitment.

Every box prepared, every call answered, every journey made, every donation received and every family accompanied became part of one shared response.

These pages gather actions, results, and lessons learned, but above all they aim to recognize those who made them possible.

The immediate response concludes as a phase, but the mission continues. We must keep accompanying, recovering, rebuilding, and being present where we are needed most.

**Thank you for being there.
Thank you for making it possible.
Thank you for reminding us that,
when many hands come together,
hope begins to become real.**

With deep gratitude,



Txuo Rodríguez Villarroel, S.J.
Emergency Coordinator

Venezuelan Province of the Society
of Jesus



WHAT HAPPENED?

THE EARTHQUAKE
CHANGED THE LIVES OF
THOUSANDS OF PEOPLE.





EMERGENCY 2026

On June 24, 2026, the earth shook in Venezuela. Two major earthquakes changed the lives of thousands of people within hours: families lost their homes, communities were affected, schools and essential services were damaged, and many people had to displace, seek shelter, or begin rebuilding their lives amid uncertainty.

The multisectoral impact triggered a humanitarian crisis.

Amidst that reality, the Society of Jesus in Venezuela began to mobilize what it had built over many years: territorial presence, institutions, human teams, experience and, above all, the trust of communities.

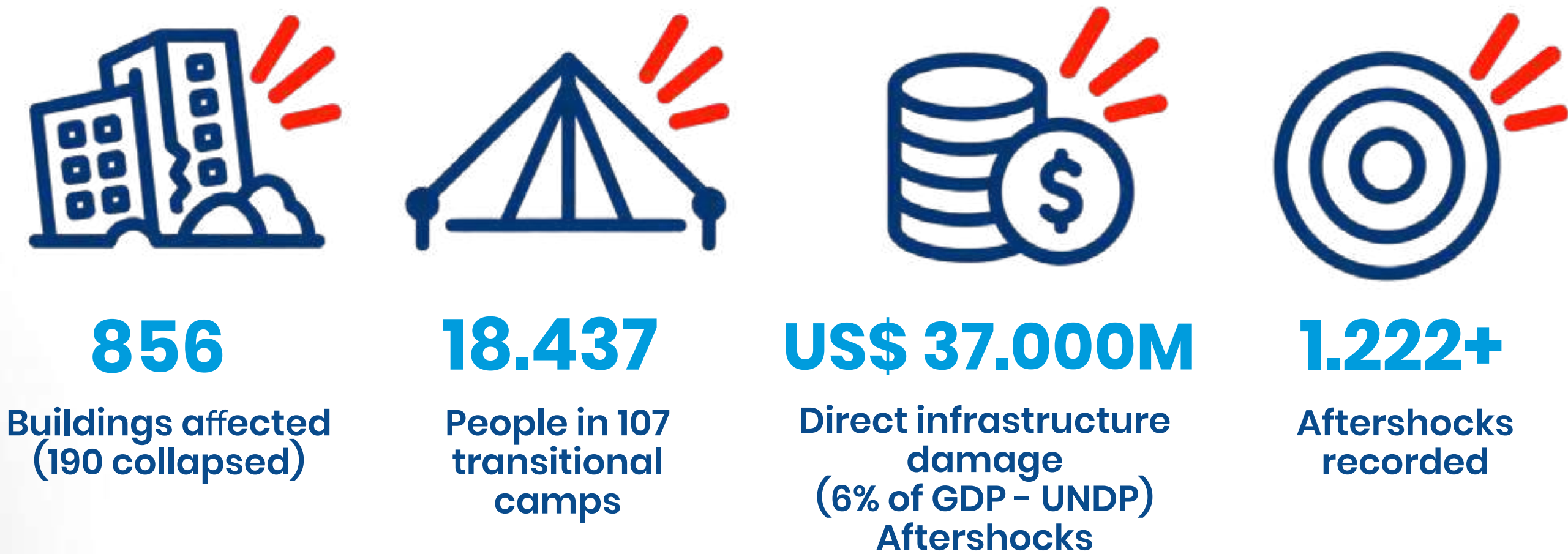
The Universidad Católica Andrés Bello (UCAB), Colegio San Ignacio, Complejo Educativo Jesús Obrero, CERPE, Centro Gumilla, Fe y Alegría, the Jesuit Refugee Service (JRS) and the parish network placed their installed capacities at the service of the immediate response, coordinating resources, teams, and experience under the leadership of the Development Office / Unidos en la Misión and guided by humanitarian principles, especially “Do No Harm.”



One mission, one response

WHERE THE EARTH LEFT ITS MARK

Where the earth left its mark



Two earthquakes in Venezuela in less than a minute

Felt earthquake intensity
Light Moderate Strong Very strong Severe

Magnitude 7.2 - June 24, 18:04 local time



Magnitude 7.5 - June 24, 18:05 local time



Fuente: Source: GDACS, USGS



THE EARTHQUAKE’S IMPACT ON OUR MISSION

 Organization / Project	 Affected Sites	 Total Enrollment	 Total Staff	 Total Deceased	 Total Displaced
Fe y Alegría	34	21.249	2.090	27	98
UCAB	1	7.058	1.350	18	231
ITJO / IUJO	1	2.800	260	2	0
Colegio San Ignacio	1	1.774	238	0	0
Templos	2	0	11	0	0
Casa de espiritualidad	1	0	0	0	0
Centro Comunitario (Catuche)	1	0	0	0	0
CERPE	1	0	25	0	0
TOTAL GENERAL	42	32.881	3.974	47	329

The impact on the works, communities and people of the **Society of Jesus**.





HOW DID WE RESPOND?

The network placed its capacities at the service of one response.





A MISSION ARTICULATED FROM OUR CAPACITIES

A network of works, coordinated
in service of one mission and
one response.



Leads and coordinates the Unified Plan. A development and resource mobilization platform incorporated in Venezuela and registered as a 501(c)(3) in the United States.



Fe y Alegría
70+ years of experience,
strong social legitimacy, and a
nationwide educational
network.



Servicio Jesuita a Refugiados
Protection, education, and
livelihood recovery for displaced
people.



Centro Gumilla
Social assessment and
strengthening of
community ties.



Univ. Católica Andrés Bello
Technical and engineering
capacity, habitat, mental health,
and employability.



Colegio San Ignacio
100+ years; alumni network
as astrategic capacity.



Complejo Educ. Jesús Obrero
2,700+ students; technical
training and economic
reactivation.



CERPE
Coordinates Jesuit schools:
protocols and teacher training.



Espiritualidad y Acción Pastoral
8 parishes accompanying
spiritual and community needs.



IN THE FACE OF URGENCY, MISSION BECAME RESPONSE

Faithful to the **CPAL Emergency Response Protocol**, we mobilized our response together with the Claver Network, the Xavier Network, the Jesuit Provinces around the world, and local and international Church networks.

A shared mission set in motion a global network of solidarity, capacities and resources at the service of those who needed them most.

We activated an Immediate Response Team with **three priorities**:



Protect

We addressed urgent needs, prioritizing life, care and the most vulnerable people.



Coordinate

We combined capacities, resources, and territories to reach further and avoid duplication.



Recover

From the start, we prepared the way for recovery and reconstruction.





**Protecting life.
Coordinating capacities.
Paving the way for recovery.**

WE DID NOT ACT ALONE

We coordinated with those already present in the territory to combine capacities, share information, identify needs, mobilize resources, reach people more effectively, and avoid duplication.

Church and ecclesial networks

Caritas Venezuela · Caritas La Guaira · Diocese of La Guaira · Church Social Action Network (RASI) · Venezuelan Association of Catholic Education (AVEC) · Venezuelan Conference of Religious Men and Women (CONVER) · Parishes and ecclesial communities.

Humanitarian and social organizations and institutions

United Nations Office for the Coordination of Humanitarian Affairs (OCHA) · United Nations Children's Fund (UNICEF) · Save the Children · PANHAL Humanitarian Platform · TECHO Venezuela · Foro por la Vida · CECODAP · Dividendo Voluntario para la Comunidad · Central University of Venezuela · Monteávila University · Metropolitan University · Santa María University · Municipalities and local authorities · Educational institutions · Community organizations.

Companies and partners

Development Bank of Latin America and the Caribbean / CAF Volunteers · Yummy · F. Stanzione S.A. · Venezuelan-Portuguese Chamber · Araquereyna, among others.

A network of partners made it possible to go further



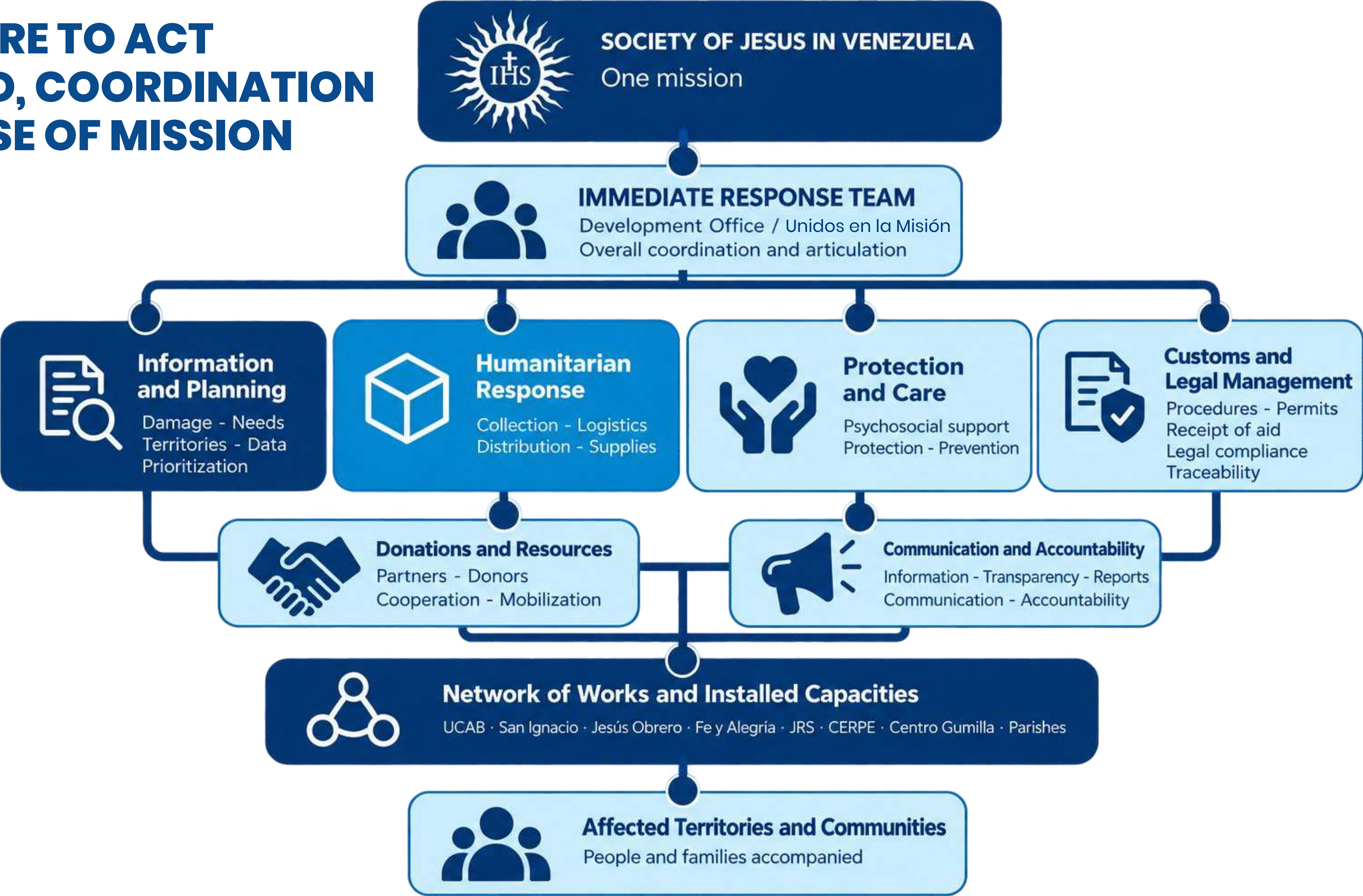




HOW DID WE STRUCTURE OURSELVES?

We turned dispersed
capacities into a
coordinated response.

A STRUCTURE TO ACT
WITH SPEED, COORDINATION
AND A SENSE OF MISSION





5 CROSS-CUTTING APPROACHES THAT GUIDED EVERY INTERVENTION

Humanity, impartiality, neutrality, and independence guide decision-making throughout the Plan



Protection and safeguarding

Protocols and referral pathways to reduce risks of violence, abuse and exploitation.



Gender equality and inclusion

Disaggregated data and specific measures for children, women, the elderly, and individuals with disabilities.



Do No Harm and accountability

Accessible mechanisms for information, consultation, and complaint management for communities.



Coordination and localization

Territorial leadership of the Jesuit network of works, coordinated by United in Mission.



Resilience and risk reduction

More resilient infrastructure and strengthening of community capacities for future crises.





WHAT DID WE DO?

We were present where we were needed most.

HUMANITARIAN AID COLLECTION AND DISTRIBUTION CENTERS

They were not only places to receive aid; they were spaces where solidarity transformed into a discerned, coordinated, and close humanitarian response.

Volunteers, logistical capacity, partnerships and knowledge were placed at the service of one task: receiving, organizing, prioritizing, and mobilizing aid according to the real needs of each territory.

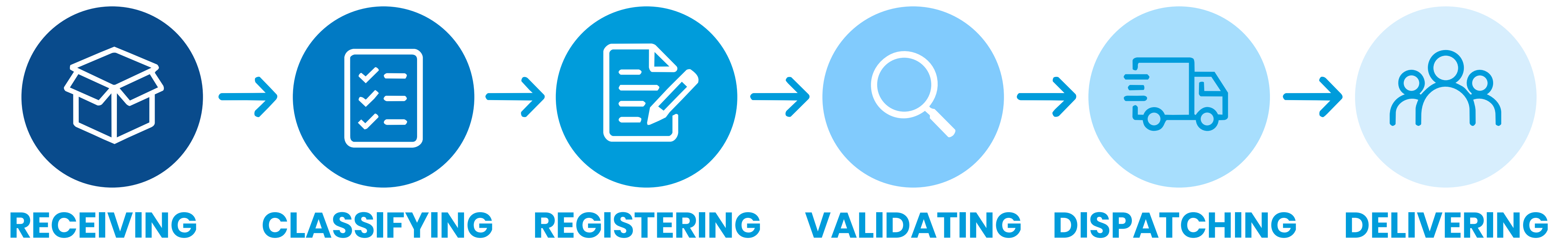
Every contribution was channeled with coordination, responsibility and humanitarian purpose, so it could arrive on time where it was needed most.

In this way, the spirit of service became action: many hands, a single mission, placing logistics at the service of life.



FROM DONATION TO PERSON

During the emergency, **Unidos en la Misión** created a **Humanitarian Management Protocol** to organize the reception, classification, registration, and delivery of donations, ensuring traceability and accountability.



Each item had to be identified from the moment it arrived, and no aid could leave without a previously validated request registered in the system.

THREE PRINCIPLES:



Transparency

Every movement required documentary support.



Traceability

Every item could be tracked from receipt to delivery.



Dignity

Aid was delivered as an act of service, protecting people and their information.



COLLECTION CENTER

CERPE – Centro Javier



During the first days of the emergency, CERPE helped activate and organize the Centro Javier Collection Center, coordinating volunteers and the reception, classification, and distribution of humanitarian aid. The operation made it possible to channel resources to communities, hospitals, rescue teams and other institutions in La Guaira, Miranda and the Capital District.



1.930

People
accompanied
and assisted



2,9

Tons of food and
hydration supplies



28

Service points
distributed across La
Guaira, Miranda, and
the Capital District



+180

Donors



+66

Volunteers



COLLECTION CENTER

Colegio San Ignacio



70,111

People accompanied
and assisted



2,374

Requests
processed



320

Organizations
coordinated in
distribution



387

Service points
distributed across La Guaira,
Miranda, Aragua and
the Capital District



254

Donors



+300

Volunteers



471,22

Tons of
humanitarian aid
mobilized

=



93,397

Boxes of
medicines, supplies,
and medical
equipment



41,793

Kilos of food and
basic supplies



25.687

Personal
hygiene items



15,168

Liters of beverages
and hydration
supplies



6.144

Hardware and
rescue equipment
units



4,838

Comprehensive
baby-care units



WHEN TECHNOLOGY BECOMES SERVICE

We connected need with solidarity to relieve suffering

During the emergency, we placed technology at the service of people. We used it to connect needs, response teams and donors, so that aid could reach the places where it was needed most more quickly.

Through “I Need Help,” people and organizations could register their needs; with “I Want to Donate,” donors found a direct way to join the response. From there, we coordinated requests, inventories, and dispatches in real time, strengthening the traceability of aid from receipt to final delivery.

In this way, innovation became more than technology: it was the bridge that allowed us to connect need with solidarity and turn every offer of help into a concrete response.



We connected “I Need Help” with “I Want to Donate” to turn solidarity into response.



CONNECTING TO EDUCATE, ACCOMPANY, AND RESPOND

We connect need
and solidarity

Starlink provided 12 satellite connection points, which helped maintain communication with communities, affected areas, and educational centers, as well as with teams deployed in the field.

Connectivity helped sustain educational continuity, facilitate psychosocial support for students and families, strengthen humanitarian coordination, and share information in real time.





COLLECTION CENTER

Universidad Católica Andrés Bello

On June 25, 2026, UCAB activated a Collection Center on its campus as an immediate institutional response to the emergency. The initiative was jointly led by the student community and university authorities, coordinating the solidarity efforts of the UCAB community and civil society.



10.300

People accompanied
and assisted



444

Requests
processed



+3,600

Hot meals served and
distributed



+500

Volunteers
mobilized



130

Service points
distributed across La Guaira ·
Capital District ·
Miranda · Aragua



4,938

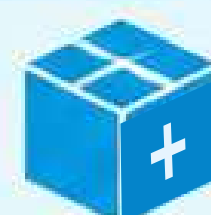
Donors



161,96

Tons of
humanitarian aid
mobilized

=



8,999

Boxes of
medicines, supplies,
and medical
equipment



5,979

Units of food and
basic supplies



7,361

Personal hygiene
items



2,053

Units of beverages
and hydration
supplies



5,360

Hardware and
rescue equipment
units



3,230

Comprehensive
baby-care units



1,542

Units of other
supplies, pet food,
and clothing



WHEN **ORGANIZING** IS ALSO RESPONDING

In response to the emergency, UCAB structured its Collection Center with distinct areas, defined responsibilities and a clear chain of reception, control, validation and dispatch, reducing improvisation and strengthening the traceability of each donation.

The Operations Manual was structured as follows:



REGISTERING

Volunteer control and access to the operating space.



RECEIVING

Precise registration of each donation: type of supply and quantity.



ORGANIZING

Inventories differentiated by destination and use of resources.



VALIDATING

Institutional and UCAB community requests processed through defined channels before approval.



PREPARING

Aid packages assembled only from previously authorized requests.



DISPATCHING

Control of who transports, who receives, destination, beneficiary population and specific requirement.

An operating model to turn solidarity into organized, traceable, and safe aid.




UNIDOS EN
LA MISIÓN
FOUNDATION

LISTEN, VERIFY AND RESPOND WHERE IT WAS TRULY NEEDED

The emergency took us beyond the campus.
We activated volunteers, community networks and technical capacities to listen to needs, verify conditions in the field and better guide the response.



**Responding well begins
with understanding
what is truly needed.**

WE PLACED OUR CAPACITIES AT THE SERVICE OF CARE AND PROTECTION

Psychology, Law, Engineering, Education, and Social Extension came together to accompany people, strengthen those providing care and protect those facing the greatest risks.



40

Volunteers trained in psychological first aid and self-care



18

People directly accompanied in Terrazas de La Vega



125

People participated in training on collective trauma



6

Cases handled by the Legal Clinic in La Guaira



100

Registered for crisis and disaster accompaniment



In addition, we developed tools to work in shelters from the perspectives of protection, Do No Harm and team care.



**We did not only deliver aid.
We placed knowledge, capacities
and community at the service of life.**



UCAB
Servicio de
Psicología
PsicoData
VENEZUELA

PsicoData
VENEZUELA
EN RETRATO PSICOSOCIAL

Universidad Católica Andrés Bello
PSICOLOGÍA
Escuela Internacional en la Calle
PsicoData
VENEZUELA

WHEN ACCOMPANYING ALSO MEANT COORDINATING

Community, information and advocacy at the service of a rights-based humanitarian response

Centro Gumilla placed its experience in community accompaniment, social research, and network coordination at the service of the emergency. In Catuche, it accompanied community processes to identify impacts, listen to neighbors and leaders, and agree on immediate response and early recovery actions.

Centro Gumilla strengthened the common response through information-gathering tools, support for the communications strategy and dialogue with authorities.

It activated its networking capacity, coordinating with the PANHAL Humanitarian Platform, the Church Social Action Network and Foro por la Vida to promote a public agenda that would favor conditions for action from a humanitarian and human-rights perspective.



Strengthening communities, producing useful information, and coordinating networks are also ways of responding.

LISTENING TO PROTECT. CONNECTING TO ACCOMPANY.

During the emergency, protection also meant creating safe spaces, listening, providing guidance, and connecting people with the responses they needed.

The Jesuit Refugee Service brought its protection experience to affected communities in La Guaira, Miranda, and the Capital District, coordinating psychosocial support, accompaniment for children and adolescents, Psychological First Aid training, legal guidance and safe referrals. The intervention prioritized people and communities in situations of greater vulnerability in the Capital District, La Guaira and Miranda.





WHERE THE SCHOOL REMAINS, HOPE CONTINUES

After the emergency, Fe y Alegría activated a comprehensive response focused on educational communities and their families.

The intervention combined attention to urgent basic needs with the creation of safe spaces for children and adolescents, emotional and spiritual accompaniment, and the gradual recovery of educational centers.

The school thus became much more than a place to learn: it was a space for gathering, protection, care, and the reconstruction of daily life.



Fe y Alegría
VENEZUELA



2,034

people benefited - 616 families
received humanitarian assistance.



9,2 t

of food distributed.



15,602

hygiene and sanitation
supplies delivered.



616

comprehensive kits with food,
medicines, hygiene items, clothing
and socioemotional support messages.



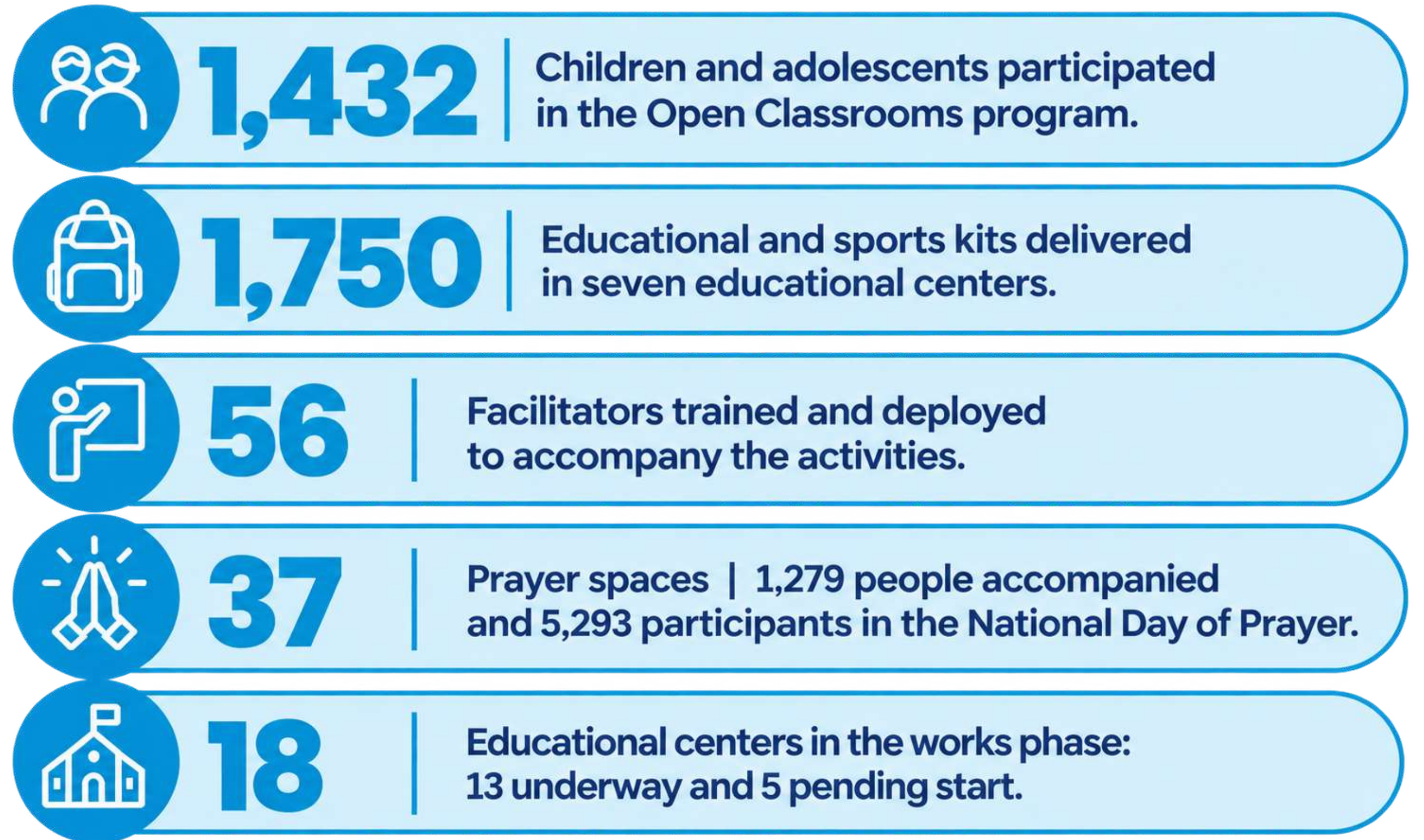
**Responding well begins with
understanding what is truly needed.**





Fe y Alegría
VENEZUELA

**EDUCATION,
HUMANITARIAN
ASSISTANCE, AND
ACCOMPANIMENT
TO SUSTAIN AFFECTED
COMMUNITIES.**







WHAT DID WE ACHIEVE?

Coordination multiplied the reach of the response.

THE RESPONSE AT A GLANCE



+87.000

People reached
during the
immediate
response phase



+645

Tons of
humanitarian aid
mobilized



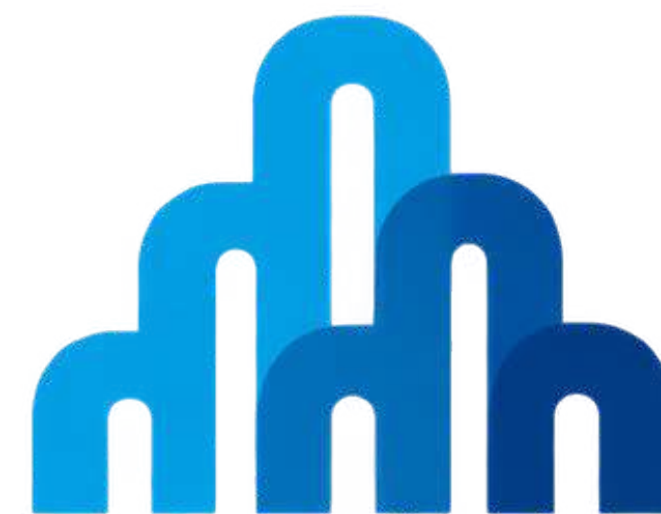
+5,300

Individual and
institutional
donors



+1,000

Volunteers



+320

Organizations
coordinated

We mobilized to be where we
were needed most





+564
Service Points



4 Impact
Areas









WHAT DID WE LEARN?

Responding from what is humanitarian, strategic and necessary.

WHAT THIS RESPONSE SHOWED US

Six capacities became clear.
Now they must be strengthened.



Territorial presence gave us response capacity.

Our prior closeness to communities allowed us to act quickly and with trust.



Logistics turned solidarity into aid.

The collection centers demonstrated the capacity to receive, organize and distribute at scale.



Volunteers multiplied our hands.

Hundreds of people placed their time, knowledge and energy at the service of others.



Knowledge was placed at the service of the emergency.

Engineering, psychology, law, communications and data expanded our response capacity.



Coordination allowed us to go further.

Works of the Society of Jesus, Church institutions, universities, companies, social organizations, donors and communities began to coordinate as one response network.



We were able to learn while responding.

The emergency forced us to improve processes, records, coordination and traceability along the way.



WHAT THIS EMERGENCY LEFT US

Five lessons learned for
responding better.



1. Being present beforehand allows us to respond better.

Trust, knowledge of the territory and relationships are built before an emergency occurs.



2. Verifying before intervening is also protecting.

Listening, cross-checking and validating needs prevents harm and duplication and helps prioritize those who need it most.



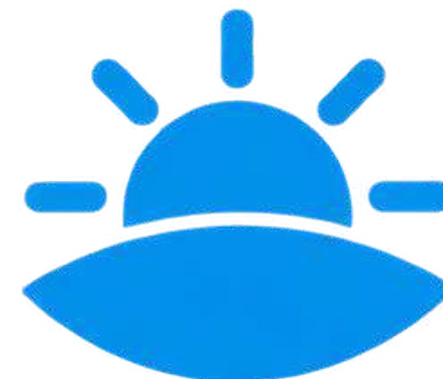
3. Coordinating from the start multiplies impact.

It is not enough for many works to respond; we need shared priorities, information and decisions.



4. Solidarity needs organization and transparency.

Speed, traceability and accountability must go hand in hand from day one.



5. The immediate response must prepare tomorrow.

Every emergency must leave capacities, protocols and conditions for recovery and reconstruction.



RESPONDING TOGETHER TRANSFORMED



The humanitarian
taught us to place people
at the center.



The strategic
taught us to connect capacities
and make better decisions.



The necessary
taught us to intervene where
help was truly needed.



**Responding quickly was important.
Learning to respond together
was decisive.**



WHAT COMES NEXT?

We move from immediate response to recovery and reconstruction.

FROM IMMEDIATE RESPONSE TO THE UNIFIED PLAN

During the first weeks, the objective was to respond.



Delivering food



Channeling medicines.



Accompanying communities.



Verifying shelters.



Mobilizing



Organizing information.



Protecting people.

But the emergency soon began to demand something more.

The Society of Jesus needed to move from multiple initiatives to a common Province-wide strategy.

From that experience, the Unified Response, Recovery and Reconstruction Plan was born, with a 24-month horizon and six lines of intervention:



6 STRATEGIC LINES OF INTERVENTION



87.166
Reached

Emergency aid

Food, hygiene kits and infrastructure assessment in 34 schools



33,511
Projected

Education in emergencies

Educational continuity, classroom rehabilitation and socioemotional support



2.510
Projected

Protection and rights

Documentation, legal advice, and community protection committees



6,880
Projected

Physical and emotional health

Health care, psycho-emotional support, and grief accompaniment



300
Projected

Livelihoods

Training, employment, microcredit, and seed capital for ventures



52,254
Projected

Institutional strengthening

Training, governance, and caregiver care for staff support

A comprehensive plan that combines emergency response, early recovery, and sustainable reconstruction over 24 months



WHO MADE IT POSSIBLE?

The solidarity of many made a single response possible.



WHEN THE MISSION BECAME ONE BODY

We did not experience this immediate response only in tons distributed, requests addressed or people reached.

Behind every figure there were people, teams, decisions, and **an entire network that chose to place itself at the service of others.**

We saw how a school became a logistics platform.

How a university brought knowledge, volunteers and partnerships into the territory.

How teams in psychology, law, engineering and social action placed their capacities at the service of people.

And how parishes, companies, organizations, donors, volunteers, and communities began walking together.

Not everything was coordinated from day one.
Coordination also had to be built.

And perhaps that was one of the most important lessons of this first stage:

First, we responded with what we had. Then, we learned to connect it. And finally, we understood that we had to respond **as one body.**

What began as an urgent response also became a different way of working: more human, more strategic, more coordinated and more aware that no one responds alone.

Today we close the immediate response phase, but we do not close the mission.

**There is still accompaniment to provide.
There is still recovery to achieve.
There is still reconstruction ahead.**

And we want to do it as we learned to do it together:

ONE MISSION. ONE RESPONSE.

EVERY PIECE WAS ESSENTIAL. TOGETHER, WE MADE IT POSSIBLE.

We would love to name everyone. So many people, companies, organizations, donors, volunteers and communities joined in that any list would risk leaving someone out.

That is why we want to say it in another way:

each one of you was an essential piece of this response.

Without you, **the puzzle would not be complete.**





**THANK YOU FOR
BEING THERE.
THANK YOU FOR
JOINING IN.
THANK YOU FOR
MAKING IT POSSIBLE.**

THANK YOU



**Together
we do
more**

